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James A. Howell
Corporate Flight Management
625 Fitzhugh Boulevard
Smyrna, TN 37167

Dear Allen:

Thank you for upholding the high standards of an ARG/US Platinum rated operation. In order to recognize the number of years that each of our Platinum operators have held this highest ARG/US rating, we are introducing a new series of "Platinum Since" seals.

Enclosed you will find an ARG/US Platinum certificate displaying the new Platinum seal which reflects the year you first achieved Platinum status.

We will be recognizing ARG/US Platinum rated operators in our booth at the NBAA convention, this month in Atlanta. Our booth #6851 will include a display identifying all of our Platinum operators. With only 55 Platinum operators in the U.S., we are often asked who belongs to this elite group. For the first time, we will be publicly displaying the list. We hope you will stop by to see it and to visit with us during the convention.

In order to facilitate your use of both the new seal and the ARG/US logo, we have also enclosed a CD-ROM which contains these images. The CD includes files in multiple formats – some suitable for web use, others that are better suited for your print materials. Please forward the CD to the person in your organization responsible for marketing and encourage them to replace any old ARG/US logos or seals that may be in use.

Congratulations on having achieved and maintained Platinum status. We look forward to working with you for many years to come.

Sincerely,

A handwritten signature in black ink, appearing to read 'Joe Moeggenberg', written over a white background.

Joseph J. Moeggenberg
President
ARG/US

Encl. (2)